CHIEF OFFICER REPORT RISKS SUMMARY - YEAR END 2014/15

CO Report	Risk Type	Risks (summarised)	Net Risk Score				Target Score
			Mid Year 2014/15		**Year End 2014/15**		
Governance	Operational	Internal Customer Service - helpdesk telephone response times, resolution of helpdesk calls	A	↑	A	↓	G Sept '15
	Operational	Demand Management	A	↑	A	↔	A Dec '15
	Operational / Project	Budget Constraints to meet increased demands for technology.	A	↑	A	↔	A Sept '15
	Operational	Asset Management - Ensuring that all asset information is recorded accurately and maintained	A	↔	A	↔	A Dec '15
	Operational	Change Management - ensuring that we implement change in a structured and coordinated way that reduces risk	A	↔	A	↔	G Dec '15
	Operational	Capacity to meet requirements of Organisational Change	A	↔	A	↑	G Apr '16
	Collaboration	Keep up the pace of collaboration to maximise procurement efficiencies through the use of the National Procurement Service and Welsh Procurement consortium frameworks.	G	↔	A	↑	G Dec '15
	Operational	Ensure the internal adoption of revised procurement practice and process	A	↔	A	↔	G Dec '15
	Project	Having the creativity to apply community benefit clauses within contracts	A	↓	A	↓	G Dec '15
	Operational	Internal Procurement support - capacity issues in relation to response times to support service areas	**New Risk**		A	↑	G Apr '16
	Operational	Council's failure to comply with the statutory timescale for responding to FOI Act requests	R	↑	R	↔	A Mar '16
People & Resources	Operational	Delayed implementation of the proposed Disclosure and Barring Service Policy	A	↔	G	↑	G Mar '15
	Operational	Resources to support increased service demand to support organisational change	A	↔	G	↑	G Mar '15
	Project	Completion of all outstanding queries relating to appeals and maintenance for single status	A	↔	G	↓	G Mar '15
Education & Youth	Operational	Lack of clarity about funding levels and arrangements for Grant funding following consolidation of 11 grant areas into one (Education Improvement Grant) by Welsh Government	A	↑	A	↑	A Jan '15
	Operational	Capacity to meet requirements of organisational change	A	↑	A	↑	A
	Operational	Maintaining performance and morale in face of reductions to staffing complement.	A	↑	A	↑	A
	Collaborative	Uncertainty on development of regional services, e.g. through National Model	A	↔	A	↔	A
	Operational & Collaborative	Growing over-reliance on external providers, e.g. Community Asset Transfer Programme	A	↑	A	↑	A
Social Services	Operational	Resilience of the Independent Sector: (a) Care home capacity for residential care (b) Recruiting and retaining high quality nursing staff for residential care	R	↔	R	↔	A Mar '16
	Project	Single Point of Access (The RAG refers to overall risk for the project, based on the assumption that the regional collaboration funding will continue until 2016. A detailed risk log is maintained by the SPOA Board.)	A	↔	A	↔	A
	Operational	Decline in nationally reported performance in some areas of Children's Services	A	↓	G	↓	G Mar' 15
Transportation Streetscene	Operational	Maintaining the Councils vehicle operator's Licence ('O' Licence)	A	↑	A	↑	A
	Operational	Not achievement of Recycling and LAS targets	A	↑	G	↔	G 2025
	Project	NWRWTP (RAG represents overall risk level. A risk log is maintained and is regularly updated by the project board.)	A	↔	G	↔	G 2018
	Strategic	Loss of concessionary fares admin budget	A	↑	G	↑	G May' 15

CO Report	Risk Type	Risks (summarised)	Net Risk Score				Target Score
			Mid Year 2014/15		**Year End 2014/15**		
	Operational	Volatility in the value of recyclable material	A	↑	A	↑	A
Planning & Environment	Operational	Delivery of LDP	A	↔	A	↔	A
	Operational / Collaborative	Legislative Changes	G	↔	G	↓	G
	Operational	Capacity of service to deliver changes required by Heritage Bill	A	↔	A	↔	A
	Operational	Vacant affordable housing officer post	A	↔	A	↔	G 2015/16
	Operational	Maintaining performance in face of reduced staffing levels	A	↔	A	↔	A
	Operational	Management of development of new IT systems to support service delivery	A	↑	A	↑	A 2015/16
	Operational	Upturn in building trade and downturn in staffing in Building Control affecting service delivery and performance (Downturn in performance for KPI's during Q1 and Q2)	A	↑	A	↑	A 2015/16
	Operational	Vacancy of Corporate H&S advisor since May 2014, coupled with loss of Asst H&S advisor in September 2014 due to officer leaving the Authority. Impact on service delivery and support for new Portfolio areas.	A	↔	G	↓	G 2015/16
Community & Enterprise	Operational / Project	The current budget challenges places a risk to ongoing service delivery especially for non statutory services.	A	↑	A	↔	A
	Operational	The level of rent arrears in the HRA arising from Welfare Reform requires close monitoring and may need policy change to protect income going forward.	A	↔	A	↓	G 2015/16
	Project	The SARTH project faces a possible financial risk as a key regional partner outside of Flintshire has recently decided to delay the implementation of the common register.	A	↑			
Organisational Change (1)	Operational	Reduction in capacity of libraries' management team leading to reputational risk around delivery deliver on national initiatives	A	↔	A	↔	A
	Operational	Insurance claim for temporary closure of Deeside Ice Rink (Easter 2014, £64k)	A	↓	A	↓	G TBC
	Operational	Potential reduction or end of Families First grant funding to support delivery of the summer play scheme programme (currently £81k)	A	↔	A	↓	G TBC
	Operational	Closure of Mold Leisure Centre's ATP on health & safety grounds due to inability to meet cost of replacement floodlighting (£56k)	A	↔	A	↓	G TBC
Organisational Change (2)	Operational	Future workloads reducing with resultant need to review service team structure and resource levels	R	↑	R	↔	G TBC